

## **Roundtable Proposal**

### **Aligning Institution Performance to International Quality Benchmarks: Developing Common Performance Metrics for GUS Institutions**

***Prof. Dr. Kyriakos Kouveliotis FRSA***

*Provost & Chief Academic Officer (BSBI), Chief Academic Officer (GGG)*

***Dr. Shiv K. Tripathi***

*Dean of the Faculty of Economics and Business Administration (BSBI)*

***Dr. Farshad Badie***

*Dean of the Faculty of Computer Science and Informatics (BSBI)*

The assessment of Higher Education Institution (HEI) performance requires critical analysis on several indicators across different dimensions like academic, administrative, support services, resource management, etc. It has been observed that often the HEIs develop independent performance management indicator depending on their requirement. Customised performance management is helpful in customisation but at the same time, if not aligned to acceptable global standard benchmarks, it does not help in international ratings and rankings. The GUS institutions can work together to develop a common performance management metric, which is aligned to leading international rating and quality assurance agencies. This can not only help in improving the standards but will also lead to simplifying the process of data collection and submission in international rankings and ratings. The proposed roundtable aims to bring the GUS responsible quality assurance leaders together to brainstorm and identify the way forward for shaping group level performance management metrics. The roundtable will comprise of three parts: first, a brief presentation of the concept, background and possible synergy areas in quality assurance; second, moderated breakout session in group of 4-6; and third, the feedback and action agenda. Based on the discussion, we will submit the report regarding the next steps to harmonise the group level performance management metrics.

**Keywords:** Higher Education; Quality Management; Performance Management; Performance Standards